



June/2016

**Attention: All Regional Affiliates**

Kootenai Health has recently begun an evaluation process of Electronic Health Record (EHR) vendors to replace our inpatient and outpatient applications with a single, unified system.

Once a new EHR is fully implemented it will be necessary to replace the NextGen application for the Kootenai Clinics and locally-affiliated practices. We understand that many of our community partners have invested a great deal of time and resources in NextGen, and would like to continue benefiting from that investment. With that in mind, beginning on August 1<sup>st</sup> Kootenai will be partnering with HighPoint Medical, a local healthcare services provider, to offer NextGen to our existing client base.

The process for obtaining assistance will not change; NextGen users will still contact the Kootenai IT Help Desk, who will log and track help requests in conjunction with the staff at HighPoint. If more advanced requests or issues surface, HighPoint has a staff of very well-trained and experienced technicians who will assist. Similarly, users will continue to access NextGen like always, and will see no change in the application itself.

We are confident that the expertise and broad-ranging services of HighPoint Medical will be a great asset to our local partners and affiliates, and look forward to increased collaborative efforts providing enhanced, quality patient care.

Thank you,

**Information Technology**

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